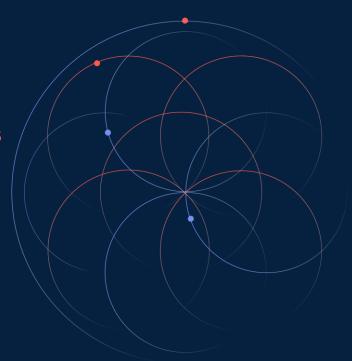


BMC HELIX SERVICE MONITORING/AIOps

Learning Path



BMC Helix Service Monitoring/AlOps: Education Enterprise Product Subscription





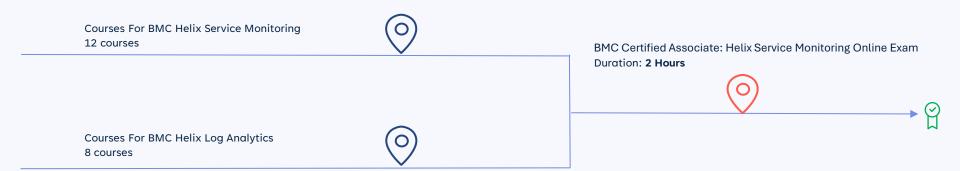


Recommended for: Users, Operators, Administrators, Consultants and **Partners**

Product versions: 23.x. 24.x

BMC Helix Service Monitoring applies machine learning and analytics to help IT operations manage the increasing volume, variety, and velocity of data across complex environments to predict, find & fix issues faster.

This subscription provides a deep dive of BMC Helix Service Monitoring. The content of this subscription will explain the features and capabilities of BMC Helix Service Monitoring and help you leverage them.



Note: This is the recommended learning path for BMC Helix Service Monitoring/AIOps: Education Enterprise Product Subscription. For the recommended sequence of courses for individual products, refer to subsequent slides.



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BMC Helix Service Monitoring: Overview (WBT) **Duration: 25 Minutes**

BMC Helix Service Monitoring: Fundamentals Navigating the Console (WBT)

Duration: 40 Minutes



BMC Helix Service Monitoring: Fundamentals Key Concepts (WBT) **Duration: 30 Minutes**



BMC Helix Service Monitoring: **Fundamentals Monitoring Key** Performance Indicators(WBT) **Duration: 20 Minutes**



Product versions: 23.x. 24.x

BMC Helix Service Monitoring: **Fundamentals Monitoring** Service Health and Performing Causal Analysis (WBT) **Duration: 50 Minutes**

BMC Helix Service Monitoring: Fundamentals Configuring Situation (WBT) **Duration: 25 Minutes**



BMC Helix Service Monitoring: Fundamentals Service Blueprints Overview (WBT)

Duration: 20 Minutes







BMC Helix Service

Helix Service Monitoring Courses

BMC

BMC Helix Service Monitoring/AlOps: Education Enterprise Product Subscription

Recommended for: Users, Operators, Administrators, Consultants and **Partners**

Product versions: 23.x. 24.x

Web-based Training







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> **BMC Helix Service** Monitoring: Fundamentals **Creating Service Models** Using Blueprints (WBT)

Duration: 40 Minutes



Continued from previous page

BMC Helix Service Monitoring 24.x: Fundamentals Using Dashboards (WBT) **Duration: 35 Minutes**



BMC Helix Service Monitoring 24.x: Fundamentals Using (WBT) **Duration: 2.4 Hours**



BMC Helix Service Monitoring 24.x: **Fundamentals Using** Intelligent Integration (WBT)





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BMC Helix Service Monitoring/AlOps: Education Enterprise Product Subscription

WBT Web-based Training



2

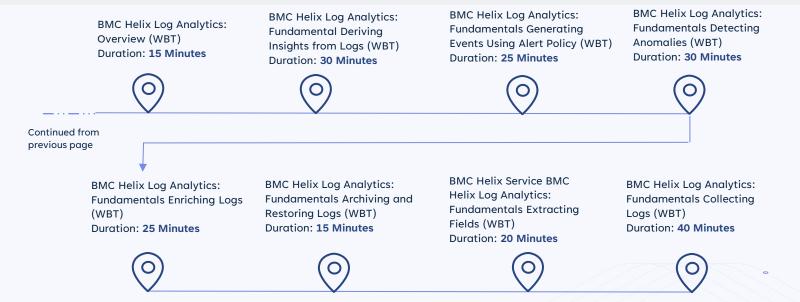
ILT
Instructor-led Classroom
Online Trainina



Recommended for: Users, Operators, Administrators, Consultants and Partners

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Product versions: 23.x. 24.x

